



**DASCOM Americas**

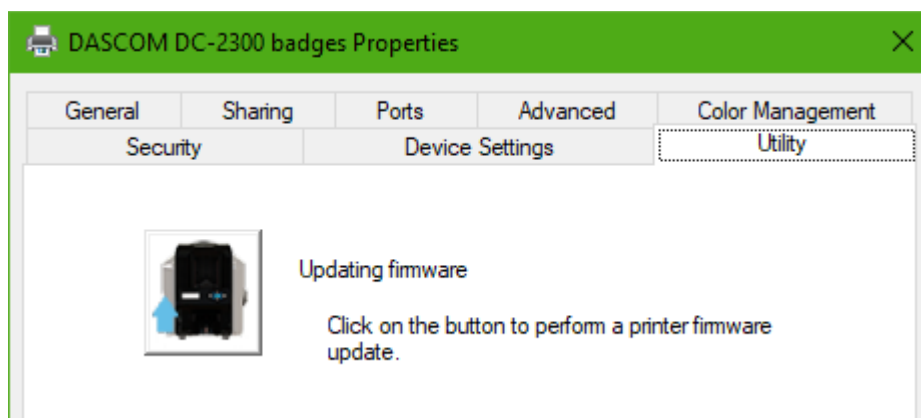
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Verona, Virginia 24482  
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## Upgrade the Firmware in the Dascom DC- 2300 Card Printer in Normal Mode

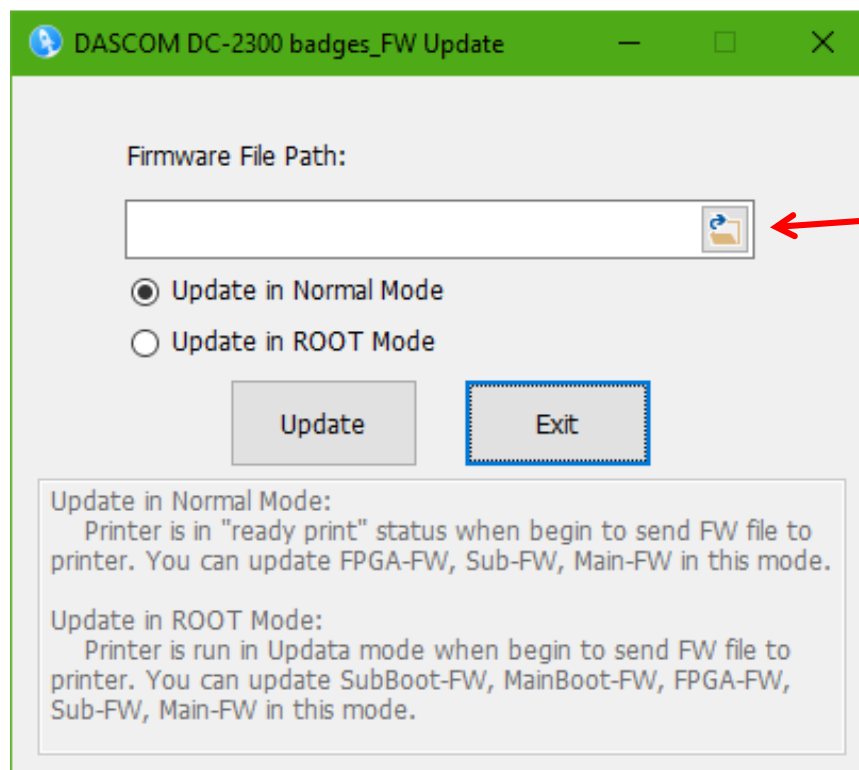
**Attention :** Please do not power off the Printer during the Upgrade process.  
Upgrading the Printer can only be done through the printers USB Port.

### 1) Driver Setup

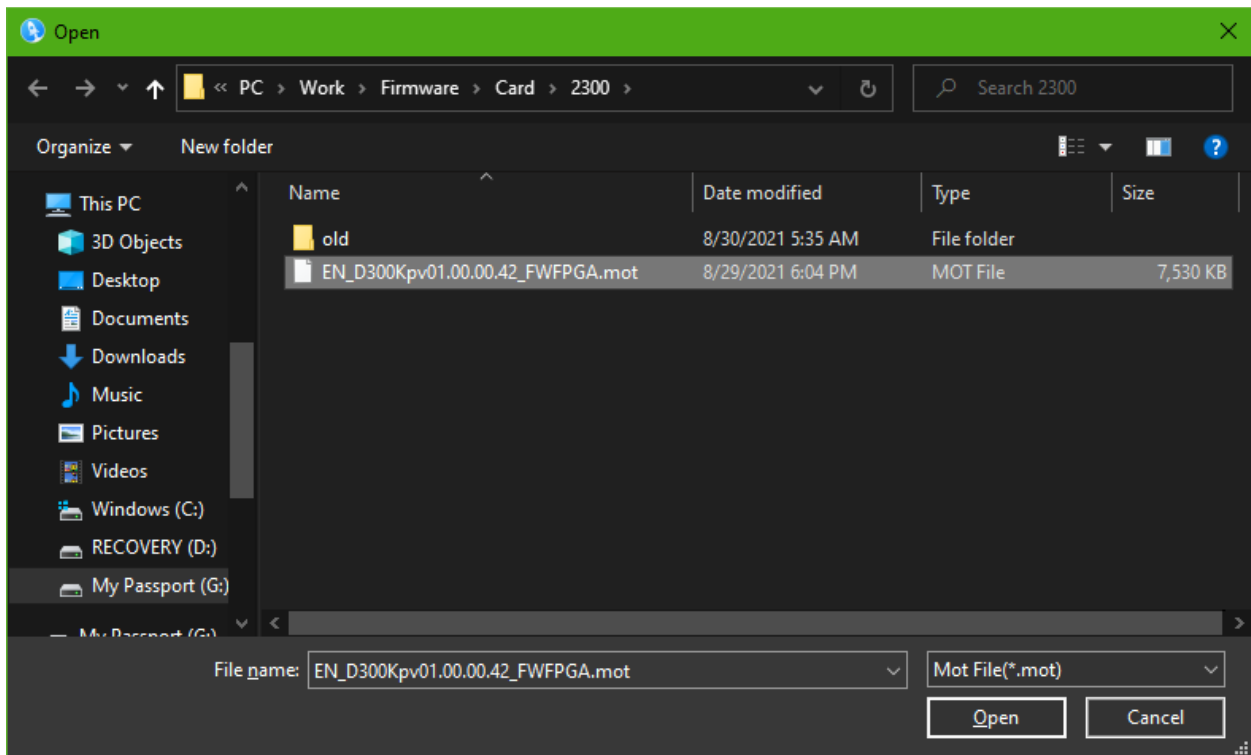
- A) After verifying the Printer has the correct USB port selected, go to the Printer Properties - Utility tab and click on the Updating Firmware button.



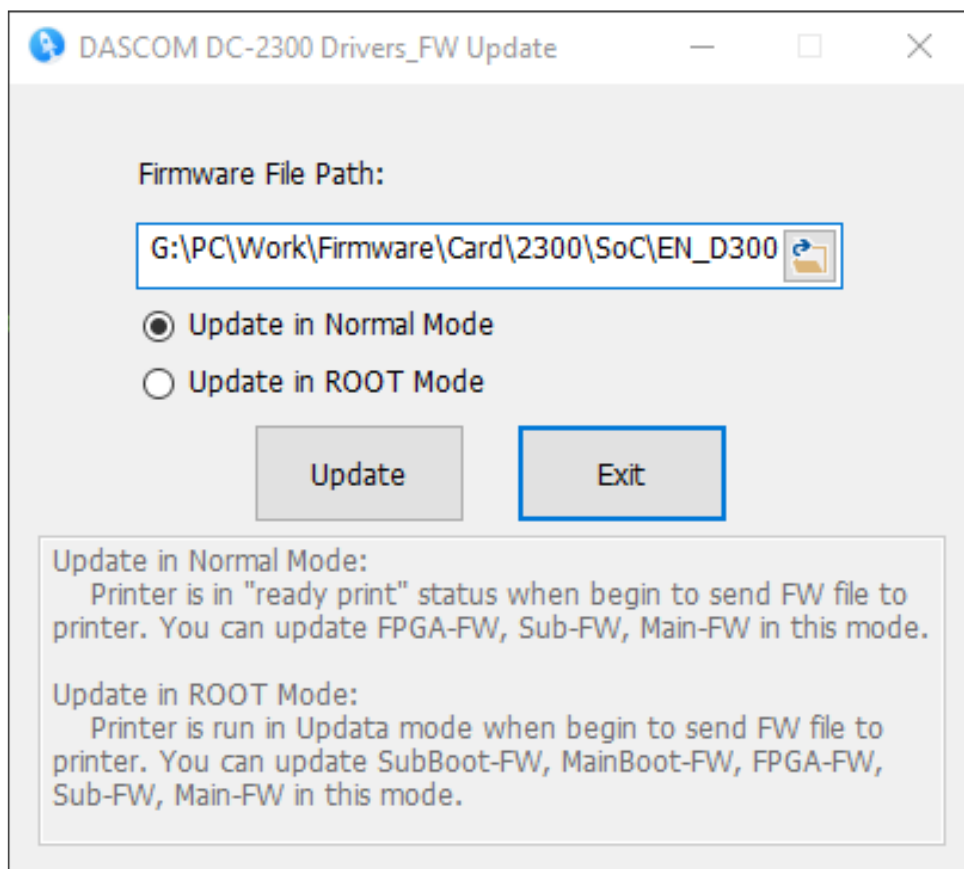
- 2) Click on the Browse button to find and select the Firmware to flash the Printer –



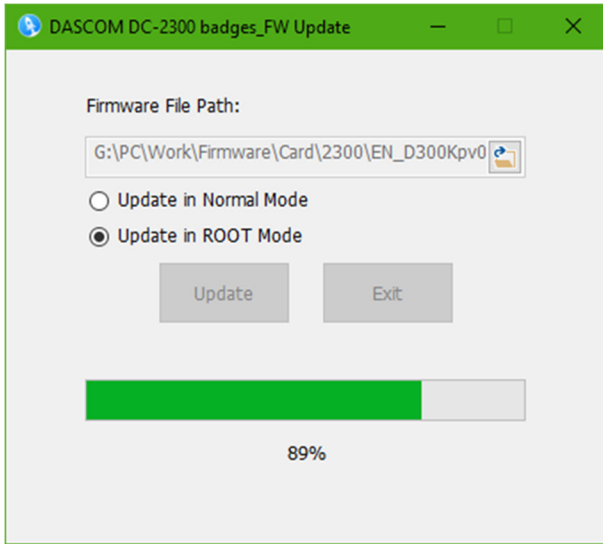
- 3) Go to the location of where the Firmware was saved and unzipped. Firmware file will have a .mot extension.



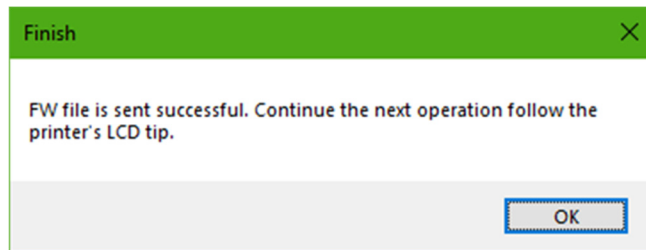
- 4) After clicking Open in selecting the Firmware, use the NORMAL Mode to send the Firmware to the Printer.



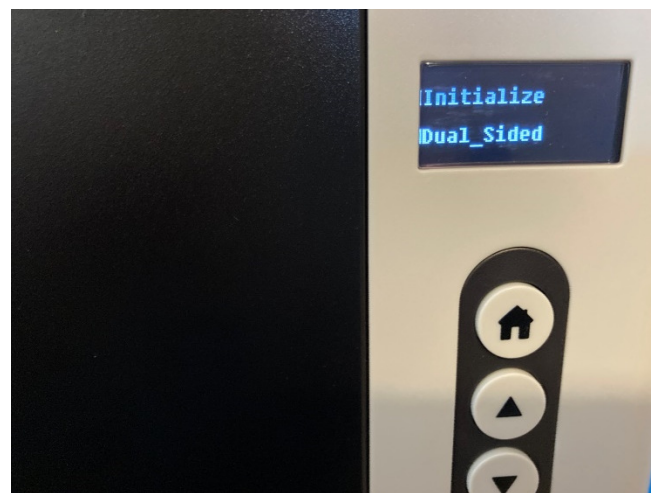
- 5) The Driver will display a “Gas Gauge” during the Firmware transfer process and the Printer will display that the Firmware is updating.



- 6) The Driver will finish the transfer of the Firmware but the Printer will continue through the update process –



- 7) After the Printer finishes updating, it will beep then display Starting Up, then will go blank followed by Initialize displayed



- 8) Once initialized, the Printer will display READY mode and if a Test Card is printed, it will show the firmware updated. (See "How To Print a Test Card on a Dascom DC-2300 Card Printer")

